



York Personal Support Newsletter

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Edition 2

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Staff Profile... Meika Tomlinson



I have been working with YPS as a Personal Assistant for almost 2 years and love every minute. I started working in care back in 1997 when I supported a lovely lady suffering from MS within her own home. When she moved away I signed up with a homecare agency which was a great step as it enabled me to work with many service users with widely differing health issues. This was a stepping stone to applying for a more senior position within MENCAP for which I was recruited.

Following a few more years working in care I took a break and applied for a role working within hospitality as this had always been my secondary career having worked in hotels and restaurants in my youth. Almost without realizing I woke up one morning having worked 6 years as a hotel manager. This was also the morning I realized just how much I missed working in the care industry and made the decision to return, one I have never regretted.

When I am not working I am an avid book reader. Horror, mystery, romance, chick lit to name a few of my favourite genres.

I am happily married with two fur children... one dog and one cat.

I work hard because I love my job but also to satisfy my lust for travel and foreign cultures. I am very lucky to have made friends all over the world from time spent on holidays getting to know the locals, partaking in their traditions and involving myself in local festivities.

I am currently working towards my Level 3 in Health and Social Care and looking forward to many more years working with York Personal Support

THANK YOU

Thank you to all our service users for the time and patience you show us when we request input from yourselves regarding the care you receive and our care practices.

This is a requirement of the Care Quality Commission and whilst we strive to be thorough we aim to minimize the effort it may take for you to support us with this.

Breaking News

We are delighted to welcome a new member of staff to the fold!

John Musgrave comes to us freshly married and with lots of enthusiasm for his new role.

He's a Leeds United fan but we won't hold that against him!!

YPS Social Group

Our social group have enjoyed some great outings.

They have enjoyed trips to the cinema and ten pin bowling with visits lined up to the Castle Museum and York Minster. The group have a drop in on Mondays at 1pm at The Graduate on Lendal. We would love to welcome new faces, the more the merrier!!

For further information call our office or email admin@yorkpersonalsupport.co.uk

We warmly welcome contributions to our newsletter. Tales of humour, stories of achievements, jokes or good old feedback on our service and our staff for our future publications!!

Email to:
meika@yorkpersonalsupport.co.uk

The process by which adult care services are inspected has changed with the introduction of the key lines of enquiry. (KLOE)

This is based around 5 questions. Is the service:

Safe, Effective, Caring, Responsive and Well led?

SAFE – Are all service users and staff protected from abuse and avoidable harm?

YPS ensure that all staff are fully referenced, have an enhanced DBS check and receive relevant training to their role. All staff receive Safeguarding training and are supervised regularly to ensure they are working safely.

Risk assessments and support plans are produced to make sure that the staff team are aware of the person's needs and what to do to maintain their safety.

We also welcome any feedback both positive and negative to monitor how safe our service is and to improve on any shortcomings.

Are YPS Effective? Find out in the next issue....

Testimonial

"I cannot find anything bad with the service I receive.

I feel secure and comfortable with the staff and the help they provide.

I know that if I didn't then I only need say and it will be dealt with properly.

From fearing people being in my house I couldn't feel more at ease with YPS.

I trust them completely."

Keran, Service User

Caring new staff always welcome and valued. Call us on 01904 561522